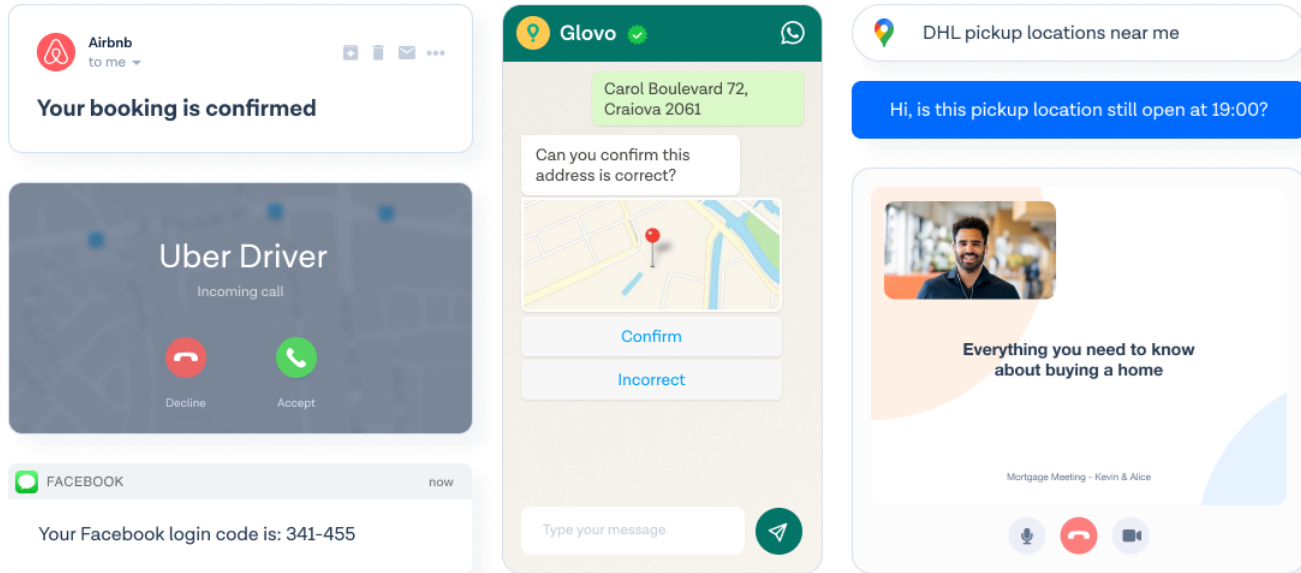


Whether you know it or not, you are already using MessageBird

We process over 5 trillion annual messages, emails and calls



25k+ leading brands innovate on MessageBird

Google

facebook.

UBER

PagerDuty

Klarna.

Adobe

WhatsApp

airbnb

Heineken

aramex

SAP

twitter

Grab

Lufthansa

DHL

mailchimp

Pinterest

DOORDASH

MANGO

ZILINGØ

INTERCOM

WeChat

deliveroo

Domino's

ING

GitHub

Telegram

Rappi

adidas

ABN-AMRO

Marketo™
An Adobe Company

LinkedIn

tokopedia

Levi's

DBS



We are global by nature

10

Offices

800+

Employees

50+

Nationalities

60+

Countries with
customers

240+

Direct connections

50+

Countries with local
numbers

The way customers communicate with businesses is changing

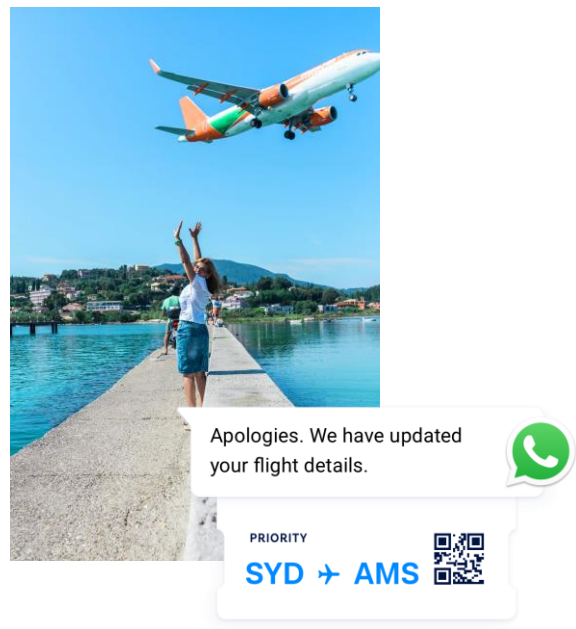
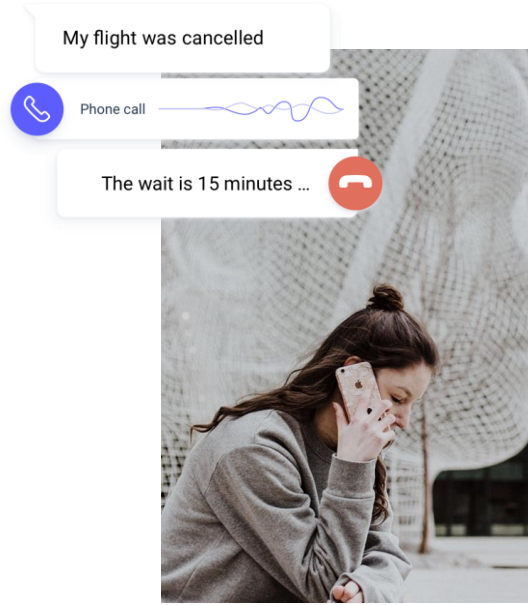
77%

of CEOs said their company will fundamentally change the way it engages and interacts with its customers



Customers today want the best experience

And they'll give their loyalty to brands that provide it



People who message businesses do it across the entire consumer journey

Over

84%

make a general inquiry

Over

81%

ask about a product or
service

Over

74%

make a purchase

Over

71%

schedule an
appointment

Over

76%

get product or service
support

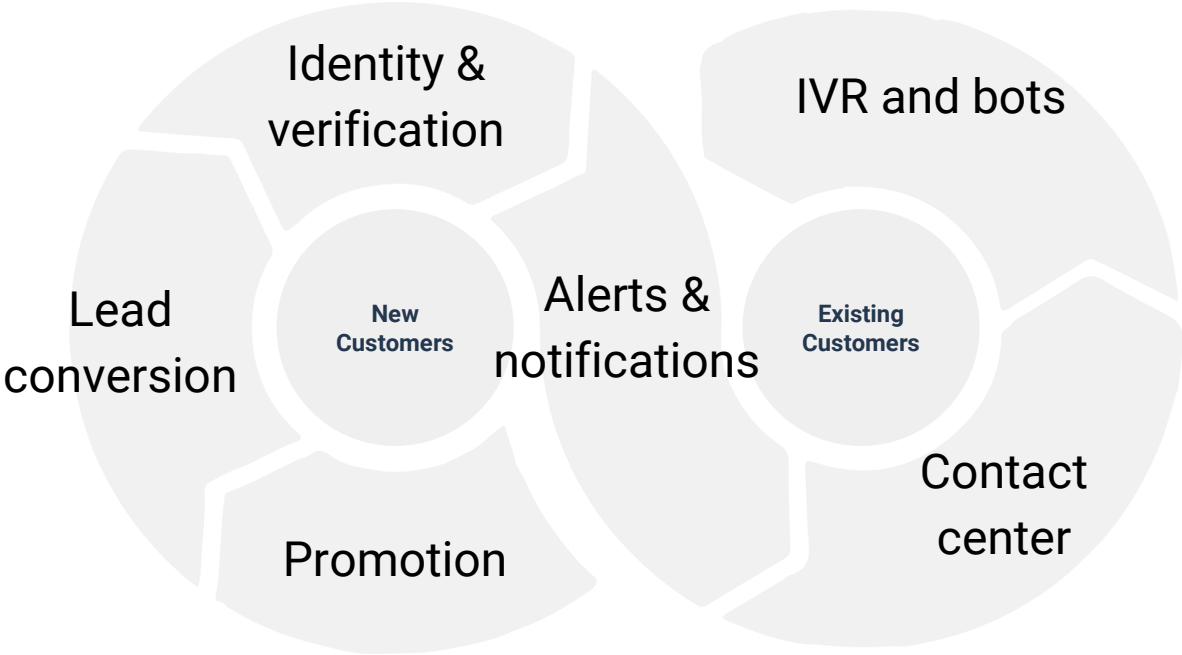
Over

79%

comment about a
product

Sources: Motivations, Mindsets and Emotional Experiences in Messaging (vs. Feed)™ by Sentient Decision Science (Facebook-commissioned survey of 8,156 people in BR, GB, IN and the US), June 2018. Research refers to people surveyed who use messaging apps daily and have messaged a business in the past three months using one of their most commonly used apps.

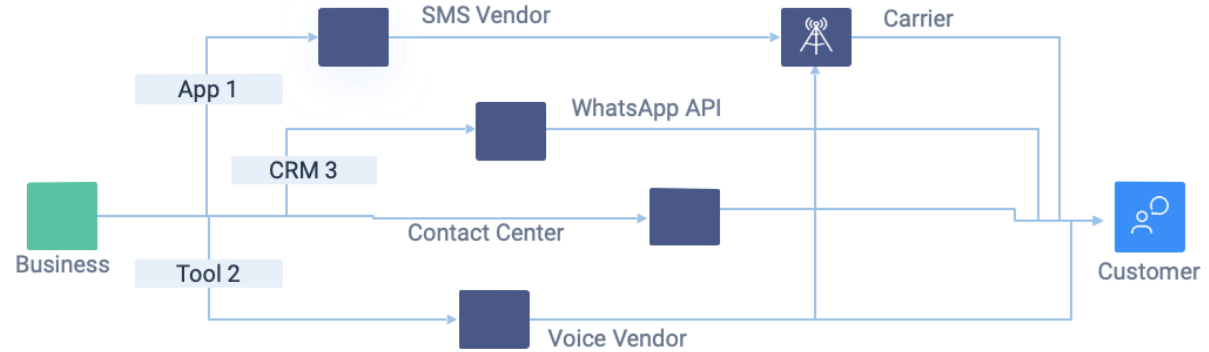
Create the best experience across the entire customer journey



Creating a great experience is complex, we simplify the process

Without MessageBird


Convolutd
Expensive
Time Consuming
Difficult to Maintain



With MessageBird

Simple
Low cost
Easy to use





MessageBird allowed us to scale up at an unprecedented pace to meet the demand resulting from COVID.

- Ruby Wolff, COO Aramex

We manage the complexity of business communication

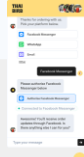
3 Levels of Programmability

Solutions

Programmable Business Applications



Inbox



Omnichannel Widget



Campaign Builder



Taxi

Integrations & Consulting

Native integrations with the most popular applications. Access to a global team of Consultants & Architects.



Support

24/7 Global customer support & Customer Success Teams, Technical account managers (TAMs), Enterprise support contracts.

Orchestration

Tools to drive automation, integration and efficiency



Flow Builder



Conversations API



Verify



AI

Channels

Access to the broadest Channels APIs portfolio



Voice



Video



Instagram



WhatsApp



Messenger



WeChat



Telegram



Google Business Messages



Apple Business Chat



LINE



Viber



Twitter



Email



Pusher Beams

Super Network

Proprietary routing technology and access to hundreds of global carriers



SMS



Voice



Phone Numbers



SIP



HLR



SMPP



Shortcodes